

Warranty for the Lister T-Lightweight Massage Gun

Exchange of faulty items

1. At SAFRA Clubs

- Members can bring the faulty set (in original packaging) to their preferred SAFRA club to exchange. Upon verification from the Customer Service Officer (CSO) on the faulty set, they will provide a new set to the member while collecting the faulty set.

2. At the comfort of member's home

- The member can opt to exchange the faulty massage gun from the comfort of their homes.

Please follow the procedure below:

Home exchange procedure:

1. Provide a clear picture of the defect for the item.
2. Submit the claims by writing to Lister at contact@lister.com.sg or WhatsApp to (65) 8013 6856.
3. Provide the following information to the vendor:
 - a) Name
 - b) Contact Number
 - c) Mailing Address and;
 - d) Mention that the item is from SAFRA welcome gift.
4. Once verified, the vendor will deliver a new piece of the item to the member's address within 3 working days.

Warranty COVERS:

1. Manufacturing defects

Warranty DOES NOT COVER:

1. Wear and tear or due to ageing of materials
2. Fire, water damage or other causes beyond control
3. Failure to follow the recommended aftercare instructions
4. Improper assembly

For more enquiries, kindly email to mship_mktg@safra.sg.

Instructions on the usage of the Lister Massage Gun

How to Use Lister Massage Gun:

- Place the massage head on your desired muscle part and slowly massage the area by pushing it inward your muscle.
- The Massage Gun will react to the tight muscle with stronger percussion. This is to reduce the tightness of your muscle.
- Massage each area for 10-15 second before moving on to the next spot.

DO NOT:

- Stroke the muscle gun up and down your muscle group without pushing the muscle gun inward. For the muscle gun to be effective, users have to gently push the massage gun inward your muscle when the massage gun is in contact with your body.