

SAFRA FAMILY SCHEME

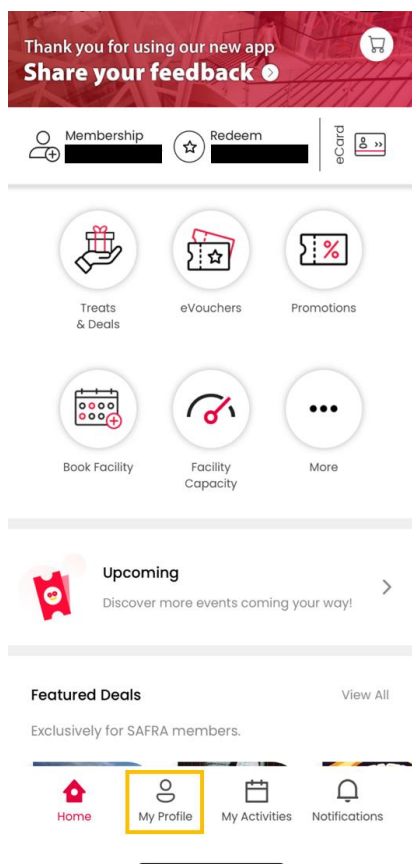
Guide to Signing-Up / Renewing
Dependent Members on the **SAFRA app**

Steps to Sign-Up/ Renew Dependent Members on the SAFRA app

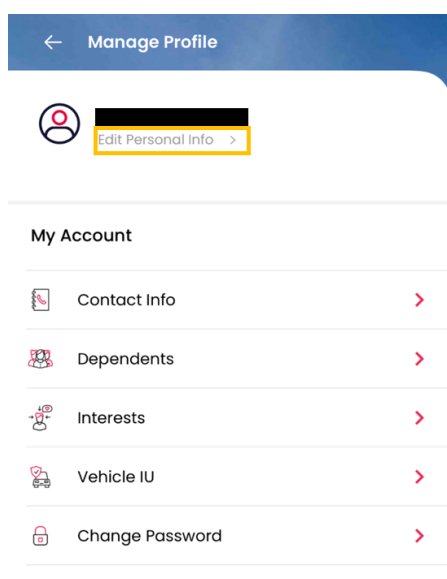
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Step 1: Update Marital Status to Married

1. Login to the **SAFRA app** and select the **“My Profile”** icon at the bottom of the page.



2. Under the **“Manage Profile”** page, select **“Edit Personal Info”**, located under your name.



3. Click on **“Marital Status”**, select **“Married”** from the list and click **“SAVE”**. You have successfully updated your marital status.

←
Manage Profile

Member ID
Date of Birth
Gender
Nationality
Marital Status*
Married

My Home Address

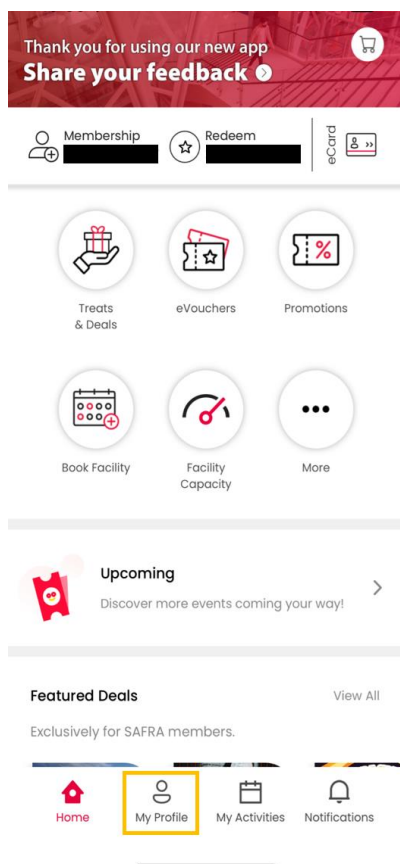
Postal Code*
Unit No.
Street Name

Cancel
Done

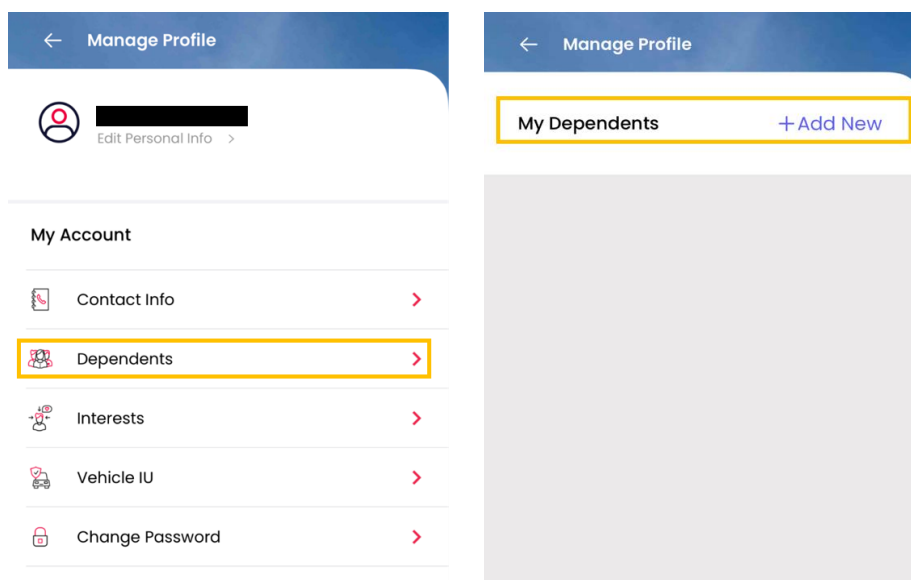
Single
Married
Divorced
Widowed
Not Stated

Step 2: Creating new Dependent Profiles

1. Login to the **SAFRA app** and select **“My Profile”** at the bottom of the page.



2. Under the **“Manage Profile”** page, select the **“Dependents”** tab. Click on **“+ Add New”** and proceed to the next page.



3. Fill in your Dependent's information accordingly and click **"SAVE"**. You have successfully added a Dependent to your account.

- A minimum age of 5 years old is required for Child Dependents to be added to your SAFRA Family Scheme. Membership validity will cease for Child Dependents once they turn 21 years old.

←
Manage Profile

Add Dependent's Information

Name*

NRIC (Enter last 4 characters eg 123A)*

Gender*

Date of Birth*

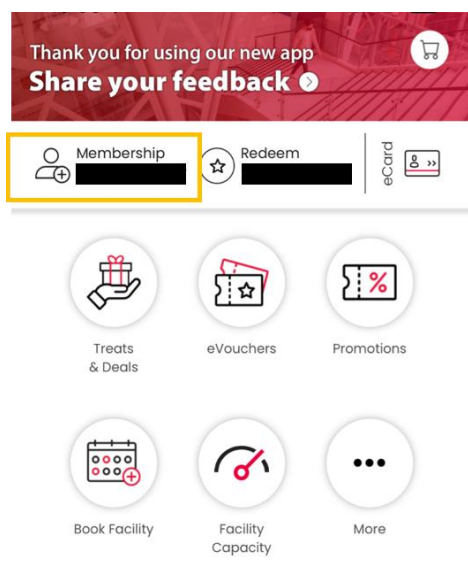
Nationality*

Dependent Type*

Save

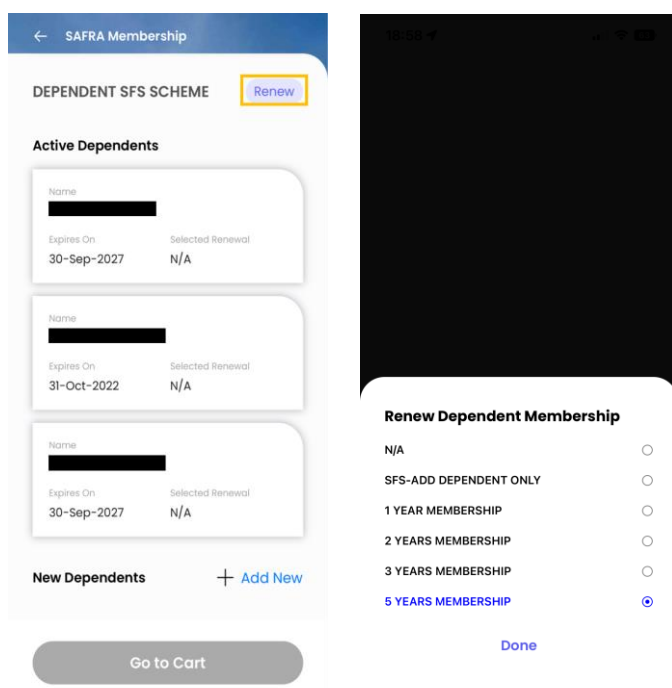
Step 3a: Sign-Up/ Renew 1st paying Dependent member (and subsequent Dependents concurrently) under the SAFRA Family Scheme

1. Login to the **SAFRA app** and select “**Membership**” at the top of the page.



2. Select your preferred membership tenure by clicking on “**Renew**” button under “**DEPENDENT SFS SCHEME**”.

- A **minimum of a 2-year membership** for your 1st paying Dependent is required. Your 2nd and subsequent Dependents will have the same membership validity as your 1st paying Dependent unless the child dependent reaches a max. age limit of 21 years old.
- If you wish to sign up for your 1st Dependent with a longer membership term, you may have to renew your Principal membership concurrently.
- The expiry date of the SFS Scheme will not exceed that of the Principal membership.



- Once you have completed your selection(s), the list of Dependent members signed-up / renewed and their membership validity periods will be reflected accordingly under their names. Click **“Go to Cart”** and proceed to the next step.
 - The Child Dependent’s membership validity will cease once they turn 21 years old.

← SAFRA Membership

DEPENDENT SFS SCHEME [Renew](#)

Active Dependents

Name	Expires On	Selected Renewal
[Redacted]	30-Sep-2032	5 YEARS MEMBERSHIP
[Redacted]	30-Sep-2032	5 YEARS MEMBERSHIP
[Redacted]	31-Oct-2022	5 YEARS MEMBERSHIP

[Go to Cart](#)

- Review your Dependent Membership sign-up / renewal selections and proceed after confirmation by clicking **“Review Payment”**.

← Cart

Bill to

[Redacted]

Summary

AS MEMBERSHIP (5 YRS) PAID FROM 01-Jul-2029 TILL 30-Jun-2034 [Redacted]	\$ 227.00
Qty: 5	
Remove	
SFS MEMBERSHIP (5YRS) PAID FROM 01-Oct-2027 TILL 30-Sep-2032 [Redacted]	\$ 113.00
Qty: 5	
Remove	

Total \$ 340.00

[Review Payment](#)

5. Under **“Checkout”** page, kindly take note of the following sections:
- **Review** your details under **“Bill to”** and the summary of the membership.
 - **Select the promo code (if any)** under the **“Enter promo code”** and click on **“Apply”** to view the updated price.
 - **Acknowledge the checkboxes** for the Marketing Consent, Personal Data and Terms & Conditions.

Finally, click on **“Make Payment”** to proceed with payment to complete the membership transaction.

Checkout

Bill to

[Redacted Address]

Summary

AS MEMBERSHIP (5 YRS)	\$ 227.00
PAID FROM 01-Jul-2029 TILL 30-Jun-2034	
Qty: 5	
Remove	
SFS MEMBERSHIP (5YRS)	\$ 113.00
PAID FROM 01-Oct-2027 TILL 30-Sep-2032	
Qty: 5	
Remove	

Total \$340.00

Make Payment

Checkout

Enter promo code [Apply](#)

Subtotal \$340.00

☐ By submitting this application, I confirm that:
(a) the information provided by me is true and correct, (b) I consent to SAFRA's collection, use and disclosure of my personal data for the purposes set out in [SAFRA's Privacy Policy](#) relating to membership / interest group / events / use of services and facilities (as may be applicable) and SAFRA's general business purposes, as amended from time to time, which outlines how SAFRA manages my personal data in accordance with the Personal Data Protection Act 2012; and (c) where Personal Data of any third party is provided by me, I have obtained the consent of the third party to our collection, use and/or disclosure of those Personal Data.

☐ I give permission to SAFRA to obtain/disclose my personal data from/to MINDEF for verification and administration of the membership. SAFRA reserves the right to revoke my application(s) without refund, if the information given is found to be inaccurate or misleading.

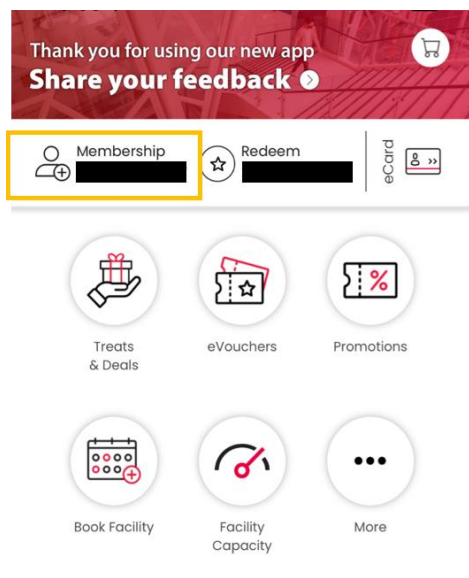
☐ I agree to abide and be bound by the [SAFRA Membership Terms & Conditions](#) and agree to undertake to settle all debts incurred.

Total \$340.00

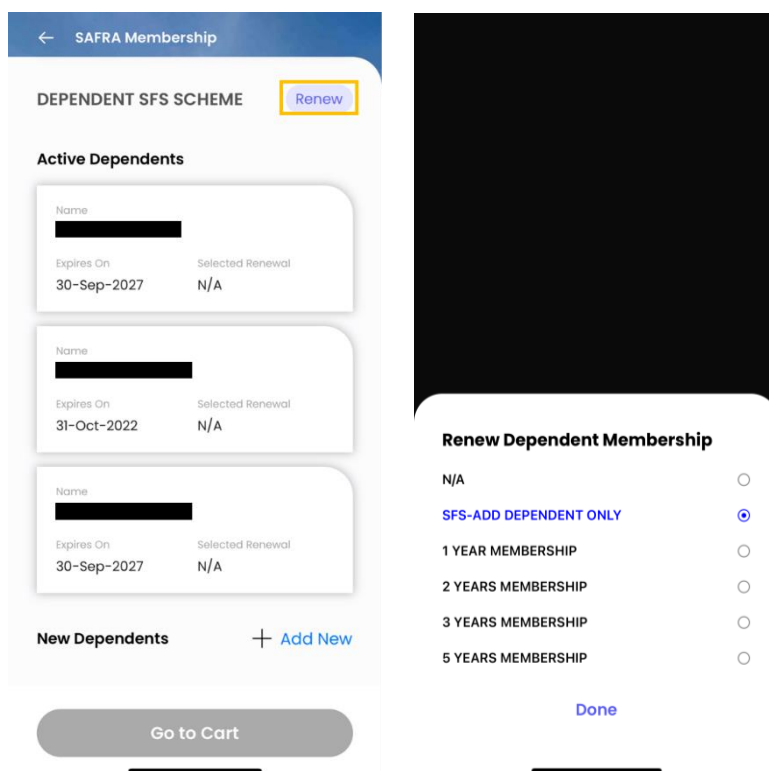
Make Payment

Step 3b: Adding 2nd and subsequent Dependent members to the SAFRA Family Scheme without signing-up/renewing Principal and/or 1st paying Dependent membership

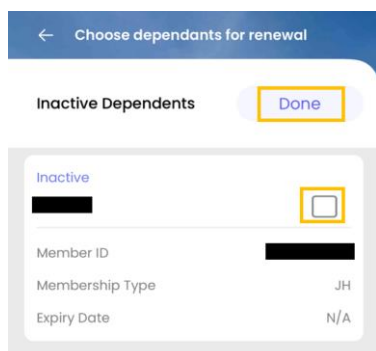
1. Login to the **SAFRA app** and select “**Membership**” at the top of the page.



2. Click on “**Renew**” button under “**DEPENDENT SFS SCHEME**” and select “**SFS-ADD DEPENDENT ONLY**”.
 - If you have not added the 2nd and subsequent Dependent members, kindly refer to [Step 2](#) of this guide.



3. Select the Inactive Dependent(s) checkbox to add them to the SFS Scheme and click **“Done”**.



← Choose dependants for renewal

Inactive Dependents Done

Inactive

Member ID

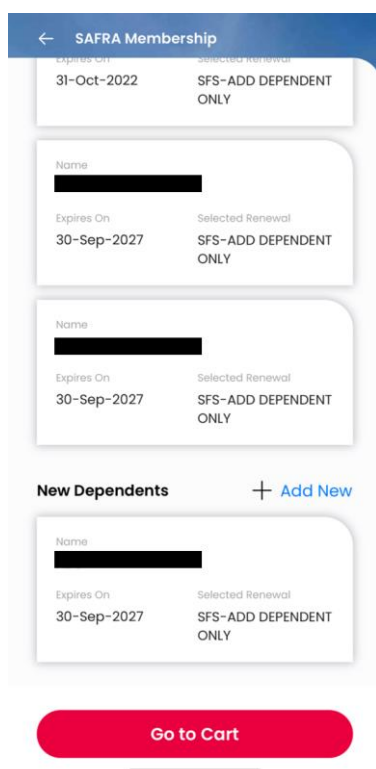
Membership Type JH

Expiry Date N/A

4. Once you have completed your selection(s), the list of Dependent members to be added to your SFS Scheme and their membership validity periods will be reflected accordingly under **“New Dependents”**.

Click **“Go to Cart”** and proceed to the next page for review.

- Your 2nd and subsequent Dependents will have the same membership validity as your 1st paying Dependent unless the child dependent reaches max. age limit of 21 years old.



← SAFRA Membership

Expires On 31-Oct-2022 Selected Renewal SFS-ADD DEPENDENT ONLY

Name

Expires On 30-Sep-2027 Selected Renewal SFS-ADD DEPENDENT ONLY

Name

Expires On 30-Sep-2027 Selected Renewal SFS-ADD DEPENDENT ONLY

New Dependents + Add New

Name

Expires On 30-Sep-2027 Selected Renewal SFS-ADD DEPENDENT ONLY

Go to Cart

5. Review your dependent membership sign-up / renewal selections and proceed by clicking **“Review Payment”**.

- A one-time admin fee of \$10 each is required for registration of the 2nd and subsequent SAFRA Dependent members within each family. **This admin fee will be waived till 31 Mar 2023.**

← Cart

Summary

SFS MEMBERSHIP (5YRS) \$ 0.00
PAID FROM 01-Oct-2022 TILL 30-Sep-2027
Qty: 5
[Remove](#)

SFS ADMIN FEE \$ 10.00
Qty: 1
[Remove](#)

Subtotal \$ 0.00

Total \$ 0.00

Review Payment

6. Under **“Checkout”** page, kindly take note of the following sections:

- **Review** your details under **“Bill to”** and the summary of the membership.
- **Select the promo code (if any)** under the **“Enter promo code”** and click on **“Apply”** to view the updated price.
- **Acknowledge the checkboxes** for the Marketing Consent, Personal Data and Terms & Conditions.

Finally, click on **“Make Payment”** to proceed with payment to complete the membership add-ons.

← Checkout

Bill to

[Masked Address]

Summary

SFS MEMBERSHIP (5YRS) \$ 0.00
PAID FROM 01-Oct-2022 TILL 30-Sep-2027
Qty: 5
[Remove](#)

SFS ADMIN FEE \$ 10.00
Qty: 1
[Remove](#)

Total \$ 0.00

Make Payment

← Checkout

Enter promo code [Apply](#)

Subtotal \$ 0.00

☒ By submitting this application, I confirm that:
(a) the information provided by me is true and correct, (b) I consent to SAFRA's collection, use and disclosure of my personal data for the purposes set out in SAFRA's [Privacy Policy](#) relating to membership / interest group / events / use of services and facilities (as may be applicable) and SAFRA's general business purposes, as amended from time to time, which outlines how SAFRA manages my personal data in accordance with the Personal Data Protection Act 2012; and (c) where Personal Data of any third party is provided by me, I have obtained the consent of the third party to our collection, use and/or disclosure of those Personal Data.

☒ I give permission to SAFRA to obtain/disclose my personal data from/to MINDEF for verification and administration of the membership. SAFRA reserves the right to revoke my application(s) without refund, if the information given is found to be inaccurate or misleading.

☒ I agree to abide and be bound by the [SAFRA Membership Terms & Conditions](#) and agree to undertake to settle all debts incurred.

Total \$ 0.00

Make Payment