

TERMS AND CONDITIONS (SWIMMING POOL PASS)

1. Strictly no advance purchase of wristbands is allowed.
2. Wristbands can only be sold exactly 30mins prior the booking time.
 - a. AM BBQ session can only be sold promptly at 1030hrs
 - b. PM BBQ session can only be sold promptly at 1730hrs
3. The minimum purchase is 10 pieces, and the maximum purchase is 20 pieces per pit.
4. SAFRA members are not required to put on the wristbands when entering the pool.
5. Entry tags must remain intact. If a tag is broken or damaged, entry to the pool will be denied. Wristbands need to be put on at all times before entering the pool and while using the pool.
6. Every child who is tagged must always be accompanied by an adult while at the pool. The accompanying adult is required to wear a wristband, except for SAFRA members. A guardian, who must be 18 years or older, is required to provide supervision.
7. All pool users must promptly follow the lifeguard's instructions to ensure safety. Failure to comply may result in removal from the facility.
8. Proper swim attire is required. Street clothing such as singlets, boxers, jeans, or cotton shirts is not permitted. Only swimwear specifically designed for aquatic activities is allowed.
9. Entering the pool under the influence of alcohol or any impairing substances is strictly forbidden.
10. Food is not allowed in the pool area to maintain cleanliness and safety. Glass bottles and other breakable items are also prohibited.
11. Members and Guests can use the pool anytime from 1030hrs - 2115hrs on the date of purchase. The last entry is at 2100hrs, and the pool closes at 2130hrs.

Common FAQs

1. How many BBQ pits are there?

There are two BBQ pits.

2. What are the booking slots available?

There are 2 slots available for booking: Morning Slot: 11 am to 3pm (4-hr) & Evening Slot: 6pm to 10pm (4-hr). Booking charges are fixed for 4-hr slot. We allow extension of Evening Slot from 10pm to 12mn. Payment for extension can only be processed at the Customer Service Counter from 9am to 8.30pm daily.

3. Where do I make payment if I want to extend my BBQ pit booking after 9pm when the Customer Service Counter has closed?

Payment must be made before 8.30pm. No extension of BBQ pit booking is allowed if payment is not made by 8.30pm. Please bring along your BBQ pit booking receipt for verification.

4. How many BBQ pits am I entitled to book?

BBQ pits are available for booking on a first-come, first-served basis. So, book early to avoid disappointments.

5. What is the maximum capacity per BBQ pit?

The maximum capacity per pit is 20pax. If you have more than 20 guests, the comfort level of your guests may be compromised.

6. Which size of wire mesh do I need for the Charcoal BBQ Pit?

86cm (L) X 46cm (W)

7. Is it mandatory to lay an aluminum foil on the electric grill while using it?

Yes, any burnt stains will result in a cleaning charge of \$100 imposed by a third-party contractor. The security personnel will be the witnessing officers, on behalf of the Club.

8. Can I request for additional tables & chairs?

No. Each pit has 1 long dining table, 2 benches with backrests, and 10 chairs around the pavilion to provide sufficient seating for your guests.

9. Can I use the swimming pool and the shower facilities when I book the BBQ pit?

You can purchase swimming pool entry passes for 10pax up to a maximum of 20 pax when you produce your BBQ pit booking receipt for verification at our Customer Service Counter. Your guests wearing the wrist tags will be allowed to use the swimming pool and the shower facilities. Please note the wrist tags are not transferable, and use of the swimming pool is strictly confined to the booking hours of your BBQ pit.

10. Will I get a refund if I cancel the BBQ pit booking or did not use the wrist tags due to bad weather?

No refund will be given for cancellation due to bad weather. Please note that you will not be able to use the BBQ pits if it rains heavily. Use of swimming pool will also be prohibited when there's a lightning hazard. Therefore, you are strongly advised to purchase your swimming pool entry passes on the day of your BBQ event.

11. Can I get a refund of the swimming pool pass if I do not want to use the swimming pool or I change my mind after purchasing?

Strictly no refund will be given after purchase.

12. Can I purchase individual swimming pool passes?

No, the swimming pool passes are sold in batches of 10 only. We do not sell individual pass.

13. Can I exchange my damaged or lost swimming wrist tag?

If the date on the damaged wrist tags are clearly visible, you may exchange your wrist tags for a new one. Otherwise exchange is not allowed. For loss or missing of wrist tags, strictly no exchange is allowed.

14. Can I transfer my BBQ pit booking to someone else if I can't make it on that day?

BBQ pit booking is strictly not transferable.

15. Where do I check-in on the day that I booked the BBQ pit?

Please check-in personally with your SAFRA membership card or receipt of payment at our Security Help Desk located at the club atrium.

16. Where do I go to unload my stuff for BBQ?

Please proceed to the Basement Carpark Evacuation Lift Lobby to unload your stuff for BBQ. We have a grace period of 15mins.

17. Who can I call for booking enquiries?

For further queries, you can call our Front Desk at 6379 9334 between 9am to 9pm daily.