

SAFRA x EU HOLIDAYS TRAVEL FEST

Grand Lucky Draw (“Draw”) Terms and Conditions

Eligibility

1. The SAFRA x EU HOLIDAYS TRAVEL FEST Grand Lucky Draw (“**Draw**”) is open to all SAFRA members or members of the public who have successfully made and paid for either of the following packages between April 5th and April 7th, 2024 (inclusive) at SAFRA Toa Payoh during the event:
 - (a) travel packages with EU Holidays or
 - (b) cruise packages with Resorts World Cruises
2. By participating in the Lucky Draw, Participant agrees that SAFRA may collect, use and disclose his/her personal data (including but not limited to name, identification number, email address and contact number) for the purposes of administering the lucky draw, including but not limited to contacting him/her in relation to the Lucky Draw.
3. In the event that the Participant is a winner, his/her personal data may be published through SAFRA's various media channels for the purposes of announcing the winners and publicity and marketing purposes, and such other purposes permitted by the Personal Data Protection Act. As a condition of receiving the prize, the Participant agrees to cooperate with and participate in the activities organized by SAFRA for these purposes and consent to his/her personal data (including name, identification, image, photographs, voice and video recordings) being collected, used, disclosed, and/or transferred by or between the SAFRA or its business partners/ co-organisers /third party vendors/ service providers or affiliated organisations for the purposes mentioned above or as may be permitted by the Personal Data without further notification, remuneration or compensation to the Participant. For more information on use of personal data, please refer to SAFRA's Privacy Policy (available at <https://www.safra.sg/privacy-policy>).
4. The closing date for the Lucky Draw is 7 Apr 2024, 1800 hours.
5. Notwithstanding any conditions stated herein, SAFRA reserves the sole and absolute discretion to determine the eligibility of any person in relation to the Lucky Draw, and SAFRA may at any time before, during or after the Lucky Draw disqualify any person from participation in the Lucky Draw without providing any reason whatsoever.
6. Participation in the Lucky Draw is subject to the terms and conditions stated here in and the Participant agrees to be bound by and to comply with the terms and conditions stipulated. Entry into the Lucky Draw is deemed as acceptance of the terms and conditions herein, and any amendments, modifications and variations hereto, which shall be final and binding in all respects on each participant.

Lucky Draw Chances & Qualified Participants

7. Qualifying participants will be entitled to varying Lucky Draw chances based on the number of bookings made. Each booking entitles participants to one (1) chance in the Draw.
8. Qualifying participants will be issued lucky draw Entry Form(s) upon making payment of their selected packages and will be required to fill in the Entry Form(s) and drop off in the designated Lucky Draw box between April 5th and April 7th, 2024 (inclusive) at SAFRA Toa Payoh before the stipulated closing time. The organizers accept no responsibility for Entry Forms not completed or received late due to any reason, including but not limited to technical malfunctions such as computer hardware, computer software, network and/ or server failure.

Results & Prizes

9. A total of 3 winners will be selected to win one of the prizes listed in the prize list (see Annex A).
10. Participants may submit multiple Entry Forms, and may have multiple chances to win, but will not be eligible to win more than one prize in the Lucky Draw.
11. SAFRA may in its sole and absolute discretion substitute any prize with another prize of similar value without prior notice.
12. The draw will be held on 7 April 2024, 1830 hours at SAFRA Toa Payoh atrium.
13. All winners of the Lucky Draw will be contacted via email and/or phone call using the respective winner's contact details as indicated on the Lucky Draw Entry Form. Participants must ensure that all details on the Entry Form are complete, legible, accurate and valid information as required in the Entry Form and the organizers accept no responsibility for Entry Forms which are otherwise.
14. Winners are required to acknowledge and collect the prize within 1 month from the date of the notification email, failing which SAFRA reserves the right to nullify the prize and pick a substitute winner.
15. Prizes are neither transferrable nor exchangeable for cash, credits or otherwise.
16. Prize will be disseminated via the method stipulated in the notification letter issued and Winners shall be required to acknowledge receipt of the prize and to duly complete a Declaration Form prepared by SAFRA to that effect.
17. SAFRA is not an agent of nor affiliated with the agency providing the prizes. The redemption and/or usage of the prizes are subject to such other terms or conditions that the agency supplying the prizes may impose. Accordingly, any issue or dispute about the quality, satisfactory quality and fitness for purpose of the prizes must be resolved directly with the agency supplying the prizes respectively.
18. For the avoidance of doubt, where prizes contain a specific validity period during which it should be utilised, prizes must be utilised within the period or date specified by SAFRA. All unused / unredeemed prizes shall be deemed null and void, and no requests for extensions or replacements whatsoever will be entertained.

General Terms & Conditions

19. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with the Lucky Draw or the prizes are the property of their respective owners.
20. SAFRA's decision on all matters relating to and/or in connection with the Lucky Draw, including but not limited to the eligibility of a member, the manner in which the prizes are awarded to the winner and the conduct of the Lucky Draw, shall be final and binding on all parties concerned. SAFRA shall not be obliged to enter into any correspondence with any member on any matter concerning the Lucky Draw.
21. SAFRA shall not be liable in any way to any member or any other person for any loss or damage arising in connection with the Lucky Draw, including but not limited to any act or omission relating to the participation in the Lucky Draw, howsoever caused.
22. All Participants shall fully indemnify and hold SAFRA harmless from and against any loss, damage, cost, liability or expense (including but not limited to legal fees), whether direct or indirect, which SAFRA incurs in respect of, in connection with and/or arising from the Participant's breach of these terms and conditions herein.
23. To the maximum extent permitted by law, each member agrees that SAFRA and their officers and / or authorised representatives shall not be liable for loss, claims or damage of any kind arising out of or in connection with participating in the Lucky Draw, the Participant's acts, omissions or negligence, and/or from acceptance or use or misuse of the prizes. Each Participant agrees to waive, release and indemnify SAFRA from the abovementioned claims and liabilities.
24. The Winner(s) and/or other person(s) who benefit from the prizes are to redeem and/or utilize the prizes at their own risk. SAFRA will not be responsible for any injuries, loss, claim or damage suffered or incurred as a result of the redemption or usage of the prizes.
25. SAFRA reserves the right to revise the terms and conditions of the Lucky Draw stated herein (including but not limited to varying the Closing Date of the Lucky Draw) or withdraw or terminate the Lucky Draw at any time without prior notice. In the event of any inconsistency between these terms and conditions with any other form of publicity collaterals relating to the Lucky Draw, these terms and conditions shall prevail.
26. The terms and conditions of the Lucky Draw whether set out herein or otherwise are not intended to confer any right on any third party, whether pursuant to the Contracts (Rights of Third Parties) Act or otherwise, and no third party shall have any right to enforce any provision of these terms and conditions.
27. The Lucky Draw and the terms and conditions herein shall be construed and governed by the laws of Singapore.

Annex A

1st Prize	3 Nights Penang-Port Klang OR Phuket Cruise for up to 4 pax on Balcony Cabin on Genting Dream worth \$7,257
2nd Prize	8D7N Best of Guilin + Nanning Tour Package, inclusive of flights and accommodation worth \$2,688
3rd Prize	Private Yacht Charter for up to 8 pax worth \$799

***Items listed in table above are subject to changes. In the event above listed items are unavailable, SAFRA will replace items with those of similar value.**